

## **FAQs for Service and & Conservancy Charges (S&CC) Rebate**

### **1. I live in an HDB flat. Will my household be eligible for the S&CC rebate?**

To be eligible for the S&CC rebate, household has to fulfil all the criteria below:

- a. there must be at least one Singapore citizen flat owner or occupier in the flat;
- b. the flat owner(s) and essential occupier(s) of the flat do not own or have any interest in a private property; and
- c. the flat owner(s) has not rented out the whole flat.

### **2. How much does each household receive in dollar terms?**

Different Town Councils charge different S&CC rates. Hence, the amount of S&CC rebate which households receive may also vary across different households in Town Councils.

### **3. Will the S&CC rebate schedule continue for future years, i.e. FY2022?**

The Government will decide on the support to residents at each Budget, based on available Government resources.

### **4. Is there any action required on my part if I have already arranged to pay my S&CC through GIRO?**

If you are paying for your S&CC through GIRO, no action is required on your part as the Town Council will arrange with your bank on the amount of S&CC that your household will have to pay to the Town Council, after taking the S&CC rebate into account.

### **5. Who can I contact for more information on the S&CC rebate?**

Residents can contact HDB's S&CC Rebate Team by logging into My HDB Page at [www.hdb.gov.sg](http://www.hdb.gov.sg), under My Flat > Purchased Flat/Rental Flat > S&CC Rebate > Feedback, for matters relating to their household's S&CC rebate eligibility.

For enquiries on their household's S&CC payment and account status, residents can contact their respective Town Council. The Town Councils' contact information can be found on the respective Town Councils' websites.